

BUSINESS



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YOUR ACCOUNT REPRESENTATIVE

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Exclusive business offers, ABN required.

BUSINESS



MOBILE PLUS PLANS



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GET MORE WITH TELSTRA BUSINESS MOBILE PLUS PLANS

In this brochure you'll find information about your plan and what it has to offer.

For the full terms and conditions that apply to your plan, visit telstra.com.au/customerterms/bus_mobile_pricing.htm

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GREAT VALUE AND BENEFITS

Your Telstra Business Mobile PLUS Plan gives you great value and benefits like:

Monthly included calls, text and data

Included value to spend on eligible calls, text or data¹.



Share included value across your account

Save by sharing your unused included value for voice, text and data between eligible services on the same account* (except where you have incompatible plans on your Mobile PLUS Plan account).



Monthly included data allowance

If you took up a 24 month Mobile PLUS Member Plan, you will receive extra included data to use on the move for mobile email and internet browsing. This included data cannot be shared.



More mobiles, more value

Even lower voice and video call rates and call connection charges for more mobile services on the same account. Six different pricing tiers apply, depending on the number of eligible mobile services connected to your Mobile PLUS account.

* Shared unused included calls expire monthly.



Per second charging

You only pay for what you use (plus any applicable call connection fee) for voice and video calls to mobiles and fixed lines in Australia.



Same call rates for voice and video

You won't pay more for video calls. Voice and video calls to eligible mobile and fixed lines in Australia are charged at the same rate.



Free intra-account calls

FREE[†] voice calls between mobiles on your Mobile PLUS Plan account – no call charges, no call connection fees.



Subsidised Handset

If you took up the Phone option you will receive a subsidised handset from our range of mobile phones.



Loyalty Bonus Credit

If you took up a Member plan and brought your own mobile phone, or took up our Mobile Repayment Option, you will receive a monthly Loyalty Bonus Credit.

[†] Our FairPlay Policy applies. Excludes international and international roaming calls. For details of our FairPlay Policy see telstra.com.au/customerterms

MOBILE PLUS MEMBER PLANS

Mobile PLUS Member Plans are only available on a 24 month minimum contract term.

Monthly Access Fee [^]		\$25	\$35	\$45	\$65	\$85	\$120	\$160	\$250
Monthly Included Value (for eligible voice, text and data) ¹		\$15	\$35	\$45	\$65	\$85	\$120	\$160	\$250
Monthly Loyalty Credit (for SIM Only Options)		\$5	\$10	\$12.50	\$15	\$17.50	\$25	\$30	\$40
Tier	Call connection fee ²	Standard Voice and Video Call Rates ²							
Base Tier (1 – 4 mobiles)	20c	49c	30c	27c	24c	19c	15c	12c	10c
Tier 1 (5 – 10 mobiles)	19c	26c	24c	23c	21c	17c	14c	11c	9c
Tier 2 (11 – 19 mobiles)	18c	25c	22c	21c	20c	16c	13c	10c	8c
Tier 3 (20 – 39 mobiles)	17c	23c	20c	19c	18c	14c	11c	9c	7c
Tier 4 (40 – 79 mobiles)	14c	22c	19c	18c	16c	12c	10c	8c	7c
Tier 5 (80+ mobiles) ³	11c	21c	18c	17c	15c	11c	9c	7c	6c

[^] Minimum cost is \$600, \$840, \$1,080, \$1,560, \$2,040, \$2,880, \$3,840 and \$6,000 on a Mobile PLUS Member Plan with a \$25, \$35, \$45, \$65, \$85, \$120, \$160 and \$250 Monthly Access Fee respectively, plus usage.



Other charges

SMS to recipients in Australia	25c per 160 character message per recipient
MMS to recipients in Australia	50c per message per recipient
Call Forward	6c per 30 seconds
International SMS	50c per 160 character message per recipient
International MMS	75c per message per recipient
MessageBank Retrieval	14c per 30 seconds
MessageBank Call Forward	6c per 30 seconds

CHOOSE YOUR NET READY OR EMAIL READY PACK

Net Ready Pack option

Data you can use out and about on your mobile.

If you chose the Net Ready Pack, a data allowance is included in your Monthly Access Fee. You can use your included allowance for WAP, internet or modem usage, but it can't be shared across services on the same account.

Email Ready Pack option

If you have a compatible BlackBerry® handset or Microsoft® Mobile Email compatible phone, an Email Ready Pack gives you 100MB of included data for browsing the mobile internet PLUS allows you to send and receive emails (including attachments), for an additional flat monthly fee.

You can use your included data allowance for WAP, internet or modem usage, but it can't be shared across services on the same account.

To find out if your mobile is compatible for your email solution, visit a Telstra shop or call **1800 BUSINESS** for more information.

† Unused data expires monthly. Excess usage charges of 25c per MB apply for data use in excess of the included monthly allowance unless you have added a data pack to your service, in which case the excess data usage rate for your chosen data pack will apply. Additional charges apply for sending/receiving email when overseas.

Need more data?

You can add a data pack on top of your included plan allowance to get even more data. Your additional data pack charges will apply to data usage in excess of your Telstra Mobile PLUS Plan included Data.

Net Ready Pack

Monthly Access Fee [^]	\$25	\$35	\$45	\$65	\$85	\$120	\$160	\$250
Included Data [†]	50 MB	100 MB	150 MB	300 MB	600 MB	1 GB	1.5 GB	2.5 GB

[^] Minimum cost is \$600, \$840, \$1,080, \$1,560, \$2,040, \$2,880, \$3,840 and \$6,000 on a Mobile PLUS Member Plan with a \$25, \$35, \$45, \$65, \$85, \$120, \$160 and \$250 Monthly Access Fee respectively, plus usage.

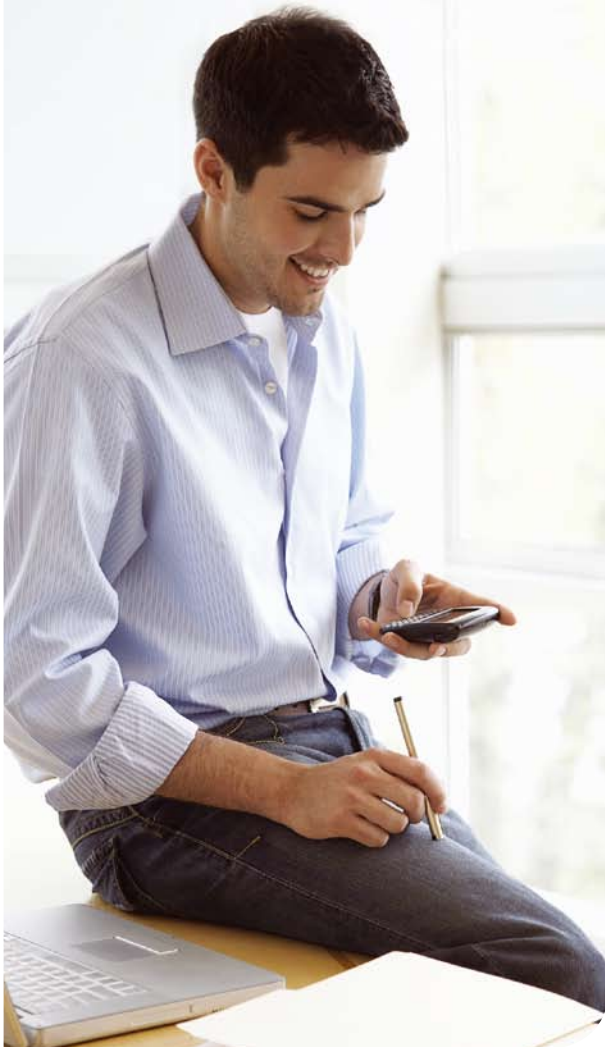
Email Ready Pack

Monthly Access Fee*	Included Data [†]	Additional Monthly Email Ready Pack Fee*		
		BlackBerry Individual Solution ⁴	Microsoft Mobile Email Plan ⁵	BlackBerry Enterprise Server Solution ⁴
\$25	100MB	\$30	\$40	\$50
\$35	100MB	\$30	\$40	\$50
\$45	100MB	\$30	\$40	\$50
\$65	100MB	\$20	\$30	\$50
\$85	100MB	\$10	\$20	\$40
\$120	100MB	\$0	\$0	\$20
\$160	100MB	\$0	\$0	\$0
\$250	100MB	\$0	\$0	\$0

* Monthly Email Ready Pack Fee is in addition to the Monthly Access Fee. Minimum cost over 24 months with BlackBerry Individual Solution Email Ready Pack is \$1,320, \$1,560, \$1,800, \$2,040, \$2,280, \$2,880, \$3,840 and \$6,000 on a Mobile PLUS Member Plan with a \$25, \$35, \$45, \$65, \$85, \$120, \$160 and \$250 Monthly Access Fee respectively, plus usage. Minimum cost for a Mobile Email Solution Plan Email Ready Pack (not including any software/hardware/licences you require to be eligible) is \$1,560, \$1,800, \$2,040, \$2,280, \$2,520, \$2,880, \$3,840 and \$6,000 on a Mobile PLUS Member Plan with a \$25, \$35, \$45, \$65, \$85, \$120, \$160 and \$250 Monthly Access Fee respectively, plus usage. Minimum cost with BlackBerry Enterprise Solution Email Ready Pack (not including software or licences you require to be eligible) is \$1,800, \$2,040, \$2,280, \$2,760, \$3,000, \$3,360, \$3,840 and \$6,000 on a Mobile PLUS Member Plan with a \$25, \$35, \$45, \$65, \$85, \$120, \$160 and \$250 Monthly Access Fee respectively, plus usage.

PLUS CHOOSE A BONUS OPTION

If you connected to a Mobile PLUS Plan for 24 months you will have chosen one of these value-packed Bonus Options⁶.



Business Hours

Eligible mobile voice calls made between 7am and 7pm, 7 days a week are charged at a special call rate.

Tier	Base Tier	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5 ³
Rate ⁷	15c	14c	13c	11c	9c	8.5c

Any Mobile

Eligible mobile to mobile voice calls to any network at any time are charged at a special call rate.

Tier	Base Tier	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5 ³
Rate ⁷	12c	12c	11c	10c	9c	8.5c

Untimed to Fixed Lines

Eligible mobile calls to Australian fixed lines at any time are untimed and only the call connection fee applies.

Free MessageBank[®]

No charge for Telstra MessageBank diversion and retrieval for eligible MessageBank services (any subscription charges for your MessageBank service will still apply).

All of our Bonus Options are subject to Telstra's FairPlay policy. You can change your Bonus Option once a month by calling us on **13 2000**. Any change you make within 30 days of your previous change will incur a \$15.00 (GST incl) fee.

MOBILE PLUS CASUAL PLAN

If you chose a Mobile PLUS Casual Plan, you'll have the flexibility of no fixed term contract plus great rates, included voice, text and video calls¹ and pay-as-you-go data.

Plus you'll get even better voice and video call rates for more mobiles on the same account. Six different pricing tiers apply, depending on the number of eligible mobile services connected to your Mobile PLUS account.

Net Ready Packs, Email Ready Packs, Loyalty Bonus Credits and Bonus Options are not available on Mobile PLUS Casual Plans.



Monthly Access Fee	\$35
Monthly Included Value (for voice, text and data)	\$35
Data Charges	\$2.00 per MB
Call Connection Fee	30c per call for all voice and video calls ²
Tier	Voice and Video Call Rates ² – per 30 sec and charged per second
Base Tier (1 – 4 mobiles)	50c
Tier 1 (5 – 10 mobiles)	45c
Tier 2 (11 – 19 mobiles)	42c
Tier 3 (20 – 39 mobiles)	41c
Tier 4 (40 – 79 mobiles)	38c
Tier 5 (80+ mobiles) ³	36c

Other charges

SMS to recipients in Australia	25c per 160 character message per recipient
MMS to recipients in Australia	50c per message per recipient
Call Forward	6c per 30 seconds
International SMS	50c per 160 character message per recipient
International MMS	75c per message per recipient
MessageBank Retrieval	14c per 30 seconds
MessageBank Call Forward	6c per 30 seconds



FOR THOSE WHO LIKE THE DETAILS, WE'VE GOT THEM HERE

1. Excludes some call types including calls to the Sensis 1234 service, Directory Assistance, calls to 12234 and 12455, third party content calls, international calls, international roaming calls, international SMS and MMS and calls to 19xx, 1800 and 12xx numbers. Unused calls expire monthly.
2. Call rates and call connection fees are for voice and video calls to Australian fixed or mobile numbers.
3. To be eligible for Tier 5 pricing you must have at least 80 eligible mobile services connected to your Mobile PLUS account, 40 of which must be on a Mobile PLUS Member Plan. You must also apply to Telstra to have Tier 5 pricing applied.
4. BlackBerry Individual Solution Email Ready Packs and BlackBerry Enterprise Server Solution Email Ready Packs are available only on compatible BlackBerry handsets.
5. Microsoft Mobile Email Plan Email Ready Packs are available only on Microsoft Mobile Email Plan compatible handsets.
6. Bonus Options do not apply to premium content and information services, calls to numbers beginning with 19, 12, 13, 1300 or 1800, emergency calls, calls to Telstra Mobile Satellite services, calls to Optus satellite phones, diversion calls, value added services (such as reminder and wakeup calls), Dial It Services (weather and time), Operator Assisted calls, calls involving third party content charging, international or international roaming calls, MessageBank deposits and retrievals (except for the Free MessageBank Bonus Option), Memo, PocketNews, calls to the Sensis 1234 service, Directory Assistance, data calls (such as SMS, MMS, BigPond Mobile Services, GRPS, 3G, Push To Talk and Telstra Active) or video calls.
7. Rates are per 30 second block, charged per second.

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